



Dear Friends and Partners of Everi,

Together, we are facing an unimaginable crisis. The coronavirus pandemic is affecting us all in ways we struggle to rationalize. During this time, I wanted to reach out to update you on how we are approaching the situation at Everi.

First and foremost, our thoughts are with those in communities across the nation and around the world that have been impacted by the virus. We hope you and your families are healthy and wish everyone affected a full and speedy recovery.

Second, as with you and your companies, Everi is focused on the wellbeing and safety of our own employees and families. Virtually all of our operating employees have been equipped and instructed to work from home and we are currently executing our business continuity plan.

Additionally, Everi has had to make some tough and unfortunate decisions with our own team. To ensure we can weather the closures and the economic downturn and remain a financially-viable vendor for your businesses, we have implemented a multifaceted strategy in response to the significant decline in operations, including salary reductions and furloughs. For our furloughed team members, Everi will continue to fund their health benefits.

While our industry and the global economy are both in uncharted territory, Everi remains faithfully committed and focused on your success. We are continuing to look toward both the industry's and our recovery and ask that you remain patient with us as we continue operations with reduced staffing.

As we move forward, we will be sure to keep you updated. Please know you can always reach out to our executive team with any questions, ideas and/or feedback.

We wish you and your families the best.

Be safe!

Sincerely,

Michael Rumbolz

President & Chief Executive Officer